

# PRIVACY POLICY

Last Updated: April 16, 2025

## INTRODUCTION

This Privacy Policy ("Policy") describes how Yok-AI: The Private AI Assistant ("we," "us," "our") collects, uses, processes, discloses, retains, and protects personal information when you use our software application ("Software," "Service").

This Policy applies regardless of how you access or use the Software. By using the Service, you consent to the practices described in this Policy. If you do not agree with this Policy, do not access or use the Service.

## 1. INFORMATION WE COLLECT

### 1.1 Information You Provide

- **Account Information:** Email address and necessary registration details
- **Payment Information:** Processed and stored by our payment processor, not directly by us
- **License Information:** License keys, activation status, and validation data
- **User Content:** Including but not limited to:
  - Text inputs and queries submitted to AI services
  - Screenshots or images processed by the Software
  - Audio recordings submitted for analysis
  - Any other content you choose to submit for processing

### 1.2 Information Collected Automatically

- **Usage Data:** Basic analytics about Software usage, feature utilization, error reports
- **Device Information:** Operating system, device type, language settings, time zone
- **Technical Information:** IP address, crash reports, performance metrics

### 1.3 Third-Party AI Processing

The Software utilizes third-party AI services. When you submit content for AI processing:

- Your content is transmitted to these services according to their privacy policies
- We implement technical measures to protect data during transmission

- We do not grant these services rights to use your data beyond providing the requested service

## 2. LEGAL BASIS FOR PROCESSING

We process your information on the following legal grounds:

- **Contract Performance:** Processing necessary to provide the Service
- **Legitimate Interests:** Improving the Software, preventing fraud, ensuring security
- **Legal Compliance:** Complying with legal obligations
- **Consent:** Where required by law, we process certain data with your explicit consent

## 3. HOW WE USE YOUR INFORMATION

### 3.1 Service Provision and Maintenance

- To process and respond to your queries
- To provide the core functionality of the Software
- To validate your license and manage your subscription
- To process payments through our payment processor

### 3.2 Service Improvement

- To identify and fix technical issues
- To analyze usage patterns and improve performance
- To develop new features

### 3.3 Communications

- To send essential service notifications
- To respond to your support inquiries
- To provide account and subscription information

### 3.4 Legal and Security Purposes

- To protect the security and integrity of the Service
- To prevent unauthorized access, fraud, and abuse
- To comply with applicable legal requirements

## 4. DATA PROCESSING AND STORAGE

### 4.1 Processing Architecture

- **Local Processing:** Whenever feasible, processing occurs locally on your device
- **Cloud Processing:** Certain AI features require secure cloud processing
- **Hybrid Approach:** We minimize data transmission while maintaining functionality

## 4.2 Data Storage and Retention

- **User Content:** Primarily stored locally on your device; cloud-processed data is not permanently stored after processing unless necessary for service provision
- **Account Data:** Retained for the duration of your account
- **Usage Data:** Retained for a limited period necessary for legitimate business purposes
- **Legal Requirements:** Information may be retained longer if required by law

## 4.3 Data Security

- We implement industry-standard security measures
- Data transmission uses encryption protocols
- We regularly review our security practices

# 5. DISCLOSURE OF YOUR INFORMATION

We limit disclosure of your information and do not sell your personal data. We may share information with:

## 5.1 Service Providers

- Third-party services essential to providing the Software functionality
- These providers are contractually obligated to use your data only for specified purposes

## 5.2 Legal Requirements

- When required by law, court order, or governmental regulation
- To protect our rights, property, or safety, or that of others

## 5.3 Business Transfers

- In connection with a corporate transaction (merger, acquisition, sale of assets)
- We will notify you of ownership changes affecting your data

## 5.4 With Your Permission

- When you explicitly consent to sharing

# 6. INTERNATIONAL DATA TRANSFERS

If we transfer your information to jurisdictions with different data protection laws:

- We implement appropriate safeguards to protect your information
- We comply with applicable data transfer regulations
- We utilize standard contractual clauses or other approved mechanisms

## 7. YOUR RIGHTS AND CHOICES

Depending on your location, you may have the right to:

- **Access** your personal information
- **Correct** inaccurate data
- **Delete** your personal information
- **Restrict or object** to processing
- **Data portability** (receiving your data in a structured format)
- **Withdraw consent** where processing is based on consent

To exercise these rights, contact us at [support@yok-ai.com](mailto:support@yok-ai.com).

## 8. DATA PROTECTION MEASURES

We implement technical, organizational, and physical safeguards designed to protect your information, including:

- Encryption in transit and at rest
- Access controls and authentication requirements
- Regular security assessments
- Employee training on data protection

Despite these measures, no security system is impenetrable. We cannot guarantee absolute security.

## 9. SPECIFIC REGIONAL PROVISIONS

### 9.1 European Economic Area (EEA), UK, and Similar Jurisdictions

- We comply with GDPR and similar regulations where applicable
- We process data with appropriate legal basis
- We honor data subject rights and provide mechanisms to exercise them

### 9.2 California Residents

- We comply with the CCPA/CPRA where applicable

- California residents have specific rights regarding their personal information
- We do not sell personal information as defined by California law

### **9.3 Other Jurisdictions**

- We endeavor to comply with local data protection laws where our users are located
- Where there is a conflict between this policy and local laws, we will comply with local laws

## **10. CHILDREN'S PRIVACY**

- The Service is not directed to individuals under 18 years of age
- We do not knowingly collect personal information from children
- If we discover we have collected information from a child, we will delete it

## **11. CHANGES TO THIS POLICY**

- We may update this Policy from time to time
- We will notify you of material changes through the Software or by email
- Your continued use after changes constitutes acceptance of the updated Policy

## **12. SEVERABILITY**

If any provision of this Policy is found to be unenforceable, the remaining provisions will remain in effect.

## **13. CONTACT US**

For questions or concerns about this Policy or our privacy practices:

- Email: [support@yok-ai.com](mailto:support@yok-ai.com)
- Website: [www.yok-ai.com](http://www.yok-ai.com)

## **14. DISPUTE RESOLUTION**

Any dispute regarding this Policy shall be resolved through the dispute resolution mechanisms outlined in our Terms of Service.

## **15. ACKNOWLEDGMENT**

By using the Service, you acknowledge that you have read and understood this Privacy Policy and agree to its terms.